

**Centers for Hope & Wellness, Inc**

The following information is needed to best help you. It is completely confidential.  
Please clearly print your response to each question.

**Section I: Client Identifying Information**

Today's Date: \_\_\_\_\_

Name: \_\_\_\_\_ SSN: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Email: \_\_\_\_\_

If EAP visit, you are the: Employee \_\_\_\_\_ Spouse \_\_\_\_\_ Dependant \_\_\_\_\_ Significant Other \_\_\_\_\_

Relationship Status: Married \_\_\_\_\_ Single \_\_\_\_\_ Divorced \_\_\_\_\_ Widowed \_\_\_\_\_

Gender: M \_\_\_\_\_ F \_\_\_\_\_

Ethnicity: Caucasian \_\_\_\_\_ African-American \_\_\_\_\_ Hispanic \_\_\_\_\_ Native American \_\_\_\_\_ Asian-Pacific \_\_\_\_\_ Other: \_\_\_\_\_

School: \_\_\_\_\_ Grade: \_\_\_\_\_

**Section II: Employee Identifying Information (if EAP visit)**

Employee Name: \_\_\_\_\_ Relationship to Client: \_\_\_\_\_

Company Name: \_\_\_\_\_ Date of Hire: \_\_\_\_\_

Job Title: \_\_\_\_\_ Department: \_\_\_\_\_

Laborer: \_\_\_\_\_ Management \_\_\_\_\_ Administration \_\_\_\_\_ Work Phone: \_\_\_\_\_

Shift: Days \_\_\_\_\_ Evenings \_\_\_\_\_ Nights \_\_\_\_\_ Swing \_\_\_\_\_ PRN \_\_\_\_\_

Supervisor: \_\_\_\_\_ Supervisor's Phone: \_\_\_\_\_

How did you hear about the EAP? Newsletter \_\_\_\_\_ Coworker \_\_\_\_\_ Family Member \_\_\_\_\_ Self \_\_\_\_\_ Manager \_\_\_\_\_  
PCP/Dr. \_\_\_\_\_ Drug Test \_\_\_\_\_

Is this visit mandated by your supervisor? Yes \_\_\_ No \_\_\_ If yes, who is your supervisor? \_\_\_\_\_

Is your job in jeopardy? Yes \_\_\_ No \_\_\_

Is your job/school performance affected? Yes \_\_\_ No \_\_\_ If yes, how?  
\_\_\_\_\_  
\_\_\_\_\_

Current Disciplinary Action: Counseling \_\_\_\_\_ Written Warning \_\_\_\_\_ Suspension \_\_\_\_\_ Termination \_\_\_\_\_ N/A \_\_\_\_\_

**Section III: Medical History**

Name of Primary Care Physician: \_\_\_\_\_ Phone: \_\_\_\_\_

Please list any significant illnesses, hospitalizations and injuries:

<u>Dates</u>	<u>Problem &amp; Treatment</u>
_____	_____
_____	_____
_____	_____

Are you now, or have you in the past, seen a therapist/counselor? Yes \_\_\_ No \_\_\_ Please give approximate dates and reasons \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Section IV: Description of Presenting Problem**

Please state why you decided to come to the counseling:

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How long has this been an issue for you? \_\_\_\_\_

How would you estimate the severity of the problem? (Place "X" on the line below)

\_\_\_\_\_ | \_\_\_\_\_ | \_\_\_\_\_ | \_\_\_\_\_ |

Mild    Moderate    Serious    Severe

**What symptoms are related to this problem? Please check all that apply for you now:**

- |  |  |   |   |
|--|--|---|---|
| <input type="checkbox"/> overeating                    | <input type="checkbox"/> restless                  | <input type="checkbox"/> rapid heart rate         | <input type="checkbox"/> compulsive behaviors   |
| <input type="checkbox"/> taking drugs                  | <input type="checkbox"/> depressed mood            | <input type="checkbox"/> sweating                 | <input type="checkbox"/> fears/phobias          |
| <input type="checkbox"/> odd behavior/thoughts         | <input type="checkbox"/> crying                    | <input type="checkbox"/> trembling or shaking     | <input type="checkbox"/> anxiety                |
| <input type="checkbox"/> recent weight loss            | <input type="checkbox"/> difficulty concentrating  | <input type="checkbox"/> shortness of breath      | <input type="checkbox"/> vomiting               |
| <input type="checkbox"/> recent weight gain            | <input type="checkbox"/> low motivation            | <input type="checkbox"/> muscle tension           | <input type="checkbox"/> distrust               |
| <input type="checkbox"/> social withdrawal             | <input type="checkbox"/> aggressive behavior       | <input type="checkbox"/> outbursts of temper      | <input type="checkbox"/> jumpy                  |
| <input type="checkbox"/> family emotional problems     | <input type="checkbox"/> feelings of worthlessness | <input type="checkbox"/> nightmares               | <input type="checkbox"/> dizzy or lightheaded   |
| <input type="checkbox"/> chest pain                    | <input type="checkbox"/> stomach problems          | <input type="checkbox"/> easily distracted        | <input type="checkbox"/> fatigue/loss of energy |
| <input type="checkbox"/> can't fall asleep             | <input type="checkbox"/> sleeping too much         | <input type="checkbox"/> decreased need for sleep | <input type="checkbox"/> obsessions             |
| <input type="checkbox"/> financial problems            | <input type="checkbox"/> problems with school      | <input type="checkbox"/> housing problems         | <input type="checkbox"/> relationship problems  |
| <input type="checkbox"/> experienced a traumatic event | <input type="checkbox"/> pain                      | <input type="checkbox"/> drinking alcohol         | <input type="checkbox"/> other: _____           |

If applicable, please describe any incidents or problems that may have triggered and/or been associated with this problem (e.g., problem with academic program, relationship ending, etc.): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

In the past, what has been helpful to you in dealing with this problem? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SECTION V: MEDICATIONS AND SUBSTANCES USED** If applicable, please list all medications you are now taking or have taken in the past three months, including birth control pills, vitamins, herbs and supplements.

<u>Medication</u>	<u>Dosage</u>	<u>M.D. Prescribing</u>	<u>Duration</u>	<u>Helpful (Y/N)</u>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

If applicable, amount of caffeinated beverages per day: coffee \_\_\_\_\_ soda \_\_\_\_\_ espresso \_\_\_\_\_ tea \_\_\_\_\_

If applicable, number of cigarettes smoked per day: \_\_\_\_\_ If applicable, how often do you use marijuana per week? \_\_\_\_\_

Consider a typical week during the past month. Please fill in a number for each day of the week indicating the typical number of drinks you usually consume on that day and the typical number of hours you usually drink on that day.

**1 Drink** = 12 oz. beer / 10 oz. microbrew / 8 oz. malt liquor  
 = 4 oz. of wine  
 = 1 oz. of hard alcohol (regular shot glass)

	Su	M	T	W	T	F	Sa
Number of drinks							
Number of hours							

Think of the occasion that you drank the most in the past month. How much did you drink? \_\_\_\_\_

How many hours did you drink? \_\_\_\_\_

If applicable, other substances used \_\_\_\_\_

Do you use alcohol, prescribed medication or drugs to (check all that apply):

Manage stress? \_\_ To relax? \_\_ To change mood? \_\_ For sleep? \_\_

**SECTION VI: FAMILY OF ORIGIN INFORMATION**

	Age	Name	Occupation	Deceased (Y/N)
Mother	_____	_____	_____	_____
Father	_____	_____	_____	_____
Stepfather	_____	_____	_____	_____
Stepmother	_____	_____	_____	_____
Siblings	_____	_____	_____	_____
	_____	_____	_____	_____
	_____	_____	_____	_____

Are your parents divorced? Yes \_\_\_\_\_ No \_\_\_\_\_ How old were you when they divorced? \_\_\_\_\_

Have any members of your family had problems with:

drugs \_\_\_\_\_ alcohol \_\_\_\_\_ depression \_\_\_\_\_ anxiety \_\_\_\_\_ other mental illness \_\_\_\_\_ diabetes \_\_\_\_\_ epilepsy \_\_\_\_\_

Specifically who?

Problem	Who	Current Y / N	Past Y / N
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

**With whom do you live?**

Name	Age	Relationship to you	Supportive? Y / N
_____	_____	_____	_____
_____	_____	_____	_____
_____	_____	_____	_____

Among your friends and family, whom do you count on for support? \_\_\_\_\_

## Relationships:

If applicable, describe your relationship with your current partner (place an X on the line below).

_____	_____	_____	_____
Major Problems	Minor problems	Satisfactory	Very satisfactory

How long have you been in the relationship? \_\_\_\_\_

Is there anything else you'd like to tell us? \_\_\_\_\_

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## Disclosure

### HOW YOU CAN GET ACCESS TO THIS INFORMATION.

#### Uses and Disclosures

Treatment. Your health information may be used by staff members or disclosed to other health care professionals for the purpose of evaluating your health, diagnosing medical conditions, and providing treatment. For example, results of laboratory tests and procedures will be available in your medical record to all health professionals who may provide treatment or who may be consulted by staff members.

Payment. Your health information may be used to seek payment from your health plan, from other sources of coverage such as an automobile insurer, or from credit card companies that you may use to pay for services. For example, your health plan may request and receive information on dates of service, the services provided, and the medical condition being treated.

Health Care Operations. Your health information may be used as necessary to support the day-to-day activities and management of Sudsberry & Colgrove Counseling Services, Inc... For example, information on the services you received may be used to support budgeting and financial reporting, and activities to evaluate and promote quality.

Law Enforcement. Your health information may be disclosed to law enforcement agencies to support government audits and inspections, to facilitate law enforcement investigations, and to comply with government mandated reporting.

Public Health Reporting. Your health information may be disclosed to public health agencies, as required by law. For example, we are required to report communicable diseases to the state's public health department.

Other Uses. Other uses and disclosures require your authorization. Disclosure of your health information or its use for any purpose other than those listed above requires your specific written authorization. If you change your mind after authorizing a use or disclosure of your information, you may submit a written revocation of the authorization. However, your decision to revoke the authorization will not affect or undo any use or disclosure of information that occurred before you notified us of your decision to revoke your authorization.

#### Additional Uses of Information

Appointment Reminders. Your health information will be used by our staff to send you appointment reminders on occasions and statements.

#### Individual Rights

You have certain rights under federal privacy standards. Among these are:

- The right to request restrictions on the use and disclosure of your protected health information.
- The right to receive confidential communications concerning your medical condition and/or treatment.
- The right to inspect and copy your protected health information.
- The right to amend or submit corrections to your protected health information.
- The right to receive an accounting of how and to whom your protected health information has been disclosed.
- The right to receive a printed copy of this notice.

**The Duties of Centers for Hope & Wellness, Inc.**

We are required by law to maintain privacy of your protected health information and to provide you with this notice of privacy practices. We also are required to abide by the privacy policies and practices that are outlined in this notice.

**Right to Revise Privacy Practices**

As permitted by law, we reserve the right to amend or modify our privacy policies and practices. Upon request, we will provide you with the most recently revised notice on any office visit.

**Request to Inspect Protected Health Information**

You may generally inspect or copy the protected health information that we maintain. As permitted by federal regulation, we require that requests to inspect or copy protected health information be submitted in writing. You may obtain a form to request access to your records by contacting the office staff. Your request will be reviewed and will generally be approved unless there are legal or medical reasons to deny the request. The law permits us to charge a reasonable, cost-based fee for copying and postage.

**Complaints**

If you would like to submit a question, comment or complaint about our privacy practices, you can do so by sending a letter to Doug Colgrove, 7517 Beechwood Centre, Suite 300, Avon, Indiana, 46123. If you believe that your privacy rights have been violated, you should call the matter to our attention by sending a letter describing the cause of your concern to the same address. You will not be penalized or otherwise retaliated against for filing a complaint.

**Effective Date**

The Notice is effective on or after January 1, 2011.

**Acknowledgement**

I have reviewed a copy of the Notice of Privacy Practices for Sudsberry and Colgrove Counseling Services, Inc.

\_\_\_\_\_  
*Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Printed Name*

\_\_\_\_\_  
*Parent or Legal Guardian's Signature*

\_\_\_\_\_  
*Date*

\_\_\_\_\_  
*Parent or Legal Guardian's Printed Name*

\_\_\_\_\_  
*Authorized Signature/Witness*

\_\_\_\_\_  
*Date*

**RIGHTS AND RESPONSIBILITIES**

Our experience has shown that when the contract terms of the counseling relationship or evaluation process are clear and explicit from the beginning, some common misunderstandings are avoided. Please read carefully and sign at the bottom.

1. You are an integral part of your evaluation and counseling; you have the right to ask questions at any point. You may refuse to participate in any evaluation task; however, an accurate evaluation is better achieved with your cooperation.
2. Questions concerning your therapist’s qualifications and experience will always be answered. As well, you may refuse to participate in any intervention, strategy, or behavior suggested by your counselor.
3. Because we are a teaching practice, we may utilize interns from various graduate programs around the state. You may request or refuse services from an intern practicing at our site
4. Counseling is an interactive reciprocal experience. The counselor will always attempt to meet you, the client, where you are psychologically. Your cooperation in the relationship is central to its’ success.
5. A referral will be provided based on your need or at your request.

**CONFIDENTIALITY:**

6. Within certain legal and ethical limits, information revealed by you will be kept strictly confidential and will not be disclosed to another person or agency without your written permission. The limits to this policy are as follows:
  - If a court of law issues a subpoena, we are required to provide the information required by subpoena.
  - If a court of law has ordered you to participate in counseling or to be evaluated by our staff, the results of the treatment or assessment must be revealed to the court.
  - If you threaten physical injury or death to yourself or another person, we must take steps necessary to protect you or other involved individuals. (This includes disclosure to appropriate authorities or relevant individuals).
  - If you or your child discloses emotional/physical/sexual abuse of a minor, we are required by law to report this to the local children’s protection agency.
  - If you were sent here to be evaluated by an attorney, insurance agency, Social Security, or your employer, we must comply with disclosure.
7. You have the right to be informed about policies regarding fees and services.
  - Payment is due at time of service.
  - Co-payment or deductible will be due after each session, unless we have a contract with your carrier stating no payment is due.
  - Fees are based on the type/length of services you receive. You’ll also be responsible for charges incurred on your behalf with other professionals/agencies, court appearances, test scoring, interpretation or preparation.
  - Clients presenting for intensive treatment are contracted to pay at the beginning of their program. Contracted clients may terminate treatment at any time at their discretion.
  - We reserve the right to terminate treatment for non-payment of fees and services provided.
  - Unpaid accounts greater than one session will result in suspension of services until payment is received.
8. You have the right to terminate services at any time.
9. If you cancel or do not show for a scheduled appointment and we do not hear from you for 30 days, then it will be assumed that you are no longer under our care.
10. There will be an additional charge for processing forms other than medical insurance (i.e. disability).
11. It is your responsibility to become familiar with your own mental health benefits if you are using insurance, prior to entering into a treatment contract with your counselor. Our staff may be able to provide you with some insurance information but due to the various plans with each carrier and their confidentiality policies, we cannot guarantee the accuracy of information we receive from your carrier.

**APPOINTMENTS**

Your appointment time is set aside just for you. We look forward to meeting you at your reserved time. If you miss an appointment without notice, this means that another person is not able to use that appointment time.

Unless there are circumstances your counselor and you would define as an illness or emergency, it is our policy to charge a fee when an appointment is not canceled 24 hours in advance, or is missed. **If an appointment is canceled less than 24 hours in advance or is missed, you will be charged \$120. Clients who are being assisted by a local church will be charged \$60 for a missed or late-canceled appointment. You are allowed 1 missed/late-canceled appointment without charge.**

Our office reserves the right to enforce one or more of the following options:

- You will be charged for the missed appointment (please note that this service charge will not be covered by your insurance).
- Your full session fee will be billed at time of service, and payment is due at that time.
- Termination from our practice will occur if multiple appointments are missed.

I have read and understand my rights and responsibilities.

\_\_\_\_\_  
Signature of Client

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Client

\_\_\_\_\_  
Date

Centers for Hope and Wellness, Inc.  
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